



Making Lives Better Every Day.

2010 Donor Report



THE CHESTER COUNTY
HOSPITAL *Foundation*



- 1 PRESIDENT'S MESSAGE
- 2 BOARD CHAIRMAN'S MESSAGE
- 3 CHAIRMAN'S SOCIETY
- 4 FOUNDERS SOCIETY
- 6 HUMANITARIAN SOCIETY
- 13 \$50 – \$99 DONORS
- 18 CAPPING SOCIETY
- 24 1892 SOCIETY
- 26 TRIBUTE GIFTS
- 28 VOLUNTEERS
- 30 EVENT SPONSORS
- 38 FINANCIALS
- 40 BOARD MEMBERS
- 41 ACCREDITATIONS AND AFFILIATIONS

Our Mission

To be recognized as the leading provider of care in the region and a national model for quality, service excellence and fiscal stewardship.

Our Vision

To provide each patient and their family with an outstanding experience, improve the health of our community, and attract, retain, and educate the best and brightest healthcare professionals.

Dear Friends,

People working in or being close to a hospital setting understand there is a natural rhythm and flow for all living things. I am simply overjoyed to share with you that my granddaughter was born in The Chester County Hospital in June, surrounded by the skillful and loving care that the staff gives to all of our patients.

It is by sheer coincidence, that the day my granddaughter was born was the same day that I had planned for some time to inform our Board of Directors that, after some 33 years of being the President of The Chester County Hospital, I decided to respectfully ask that I be allowed to retire, assuring the Board that I would stay on as President until such time as my successor replaced me.

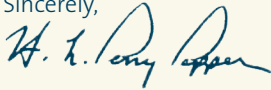
Please know that this decision was entirely my own and was made for the most positive of reasons. I believe the next few years will bring great change for hospitals, and this was the right time to make a thoughtful transition in leadership to prepare for the future.

There is much good work still to be done, and, while the Board identifies my replacement, I know The Chester County Hospital employees will continue to assist our very experienced, stable and capable Senior Management Team in keeping the Hospital steadfastly focused on the Hospital's mission to our community.

I can tell you that no man could have found a more fulfilling and gratifying place to spend the greater part of his career, nor could he have found a more wonderful team of professionals who graciously allowed him to represent them as their President.

In addition, I am grateful for the support of our generous donors who realize the importance of maintaining this valuable community asset.

Sincerely,



H. L. Perry Pepper, President and CEO

THE CHESTER COUNTY HOSPITAL AND HEALTH SYSTEM



THE CHESTER COUNTY
HOSPITAL *Foundation*

Thank you to all of our generous supporters!

We greatly appreciate the numerous individuals, foundations and businesses that so generously supported The Chester County Hospital Foundation in fiscal year 2010. This report includes donors who have contributed \$50 or more during fiscal year 2010, whether the gift was to the Capital Campaign, unrestricted, designated for a restricted purpose at the Hospital or for sponsoring an event. This list also includes donations made through the United Way and matching gifts from company matching gift programs. The category of giving indicates the combined dollar amount that was donated between July 1, 2009 and June 30, 2010.

Dear Friends,

The Chester County Hospital Foundation was created in 1983 to support The Chester County Hospital whose purpose is the care and nursing of injured and sick individuals. The Foundation is able to support the Hospital through the generous donations from our friends and community members.

This Donor Report includes donors who have contributed \$50 or more during fiscal year 2010 (spanning July 1, 2009 – June 30, 2010). During this time, the Foundation received \$5,325,740 in outright gifts and pledge payments from 2,794 donors. The Foundation's fundraising initiatives include Major Gift fundraising, grant support from Foundations and Corporations, Planned Giving initiatives, Annual Giving solicitations, Special Event fundraising, and our Tribute program.

A few highlights for fiscal year 2010 include receiving \$3,673,820 in outright gifts and pledge payments from 178 donors towards the West Pavilion Expansion. Our Annual

Giving efforts raised \$418,075 from 2,293 donors. This represents an increase of 12% in donors and 8% in dollars over fiscal year 2009. The Special Events celebrated throughout the year generated \$525,000 in fiscal year 2010, which is an increase of 10% over fiscal year 2009. We are fortunate to have committed donors who give every year, many years in a row. This year, 534 donors have given consecutively for five years, or more.

Thank you for all that you do to support the Foundation and The Chester County Hospital. Your dedication is key to the success of the Foundation's efforts and instrumental in the Hospital's ability to continue the quality care and services provided to our community.

OUR FISCAL YEAR 2010
ANNUAL GIVING
EFFORTS RAISED

\$418,075

FROM

**2,293
DONORS**

WHICH REPRESENTS
AN INCREASE OF

12%

IN DONORS

8%

IN DOLLARS

OVER FISCAL YEAR 2009.

With sincere appreciation,

Kevin Holleran

Kevin Holleran, Chairman

THE CHESTER COUNTY HOSPITAL FOUNDATION BOARD



\$5,000,000 AND ABOVE

Longwood Foundation, Inc.

Mrs. Penelope P. Wilson

Women's Auxiliary to

The Chester County Hospital

\$1,000,000 – \$4,999,999

Crystal Trust

Mr. and Mrs. Irénée du Pont, Jr.

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Lasko Family Foundation

Mr. and Mrs. Oscar Lasko

The May Festival

Mr. and Mrs. Robert D. McNeil

Mrs. William E. Parke[†]

Mr. and Mrs. William G. Warden, III

Estate of Suzanne Williamson

\$500,000 – \$999,999

Chester County Community Foundation

Mr. and Mrs. John J. Ciccarone

Davenport Family Foundation

Estate of John C. Jubin, Jr.

Mr. and Mrs. David J. Knauer

Ms. Mary Alice Malone

Miss Nancy V. Moore

The Roemer Foundation

Ms. Carol Elizabeth Ware

Marian S. Ware 2003 Charitable

Lead Trust Annuity

\$250,000 – \$499,999

Mr. and Mrs. Francis H. Abbott, Jr.

Anonymous [2]

Mr. and Mrs. C. Minor Barringer

Mrs. Caroline S. Brown[†]

Mr. Henry I. Brown, III

CHAIRMAN'S SOCIETY

DONORS

Established in memory of Robert T. Cornwell, the first President of The Chester County Hospital Board of Managers, The Chairman's Society recognizes the leadership provided by each Chairman of the Hospital's Board of Directors as well as the past, present and future members of the Board of Directors and the individuals who have made a lifetime commitment to the Foundation with cumulative gifts of \$100,000 or more since 1984.

Mr. and Mrs. John R. Celii, Jr.

Claneil Foundation

Diamond Ice Foundation

Estate of Dorothy B. Hertig

Mr. and Mrs. George C. Mason

Mr. and Mrs. R. Marshall Phillips

Estate of Cecilia C. Schramm

Estate of Leslie B. Schramm

SHINE

Mr. Gilbert P. Talbot[†]

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\$100,000 – \$249,999

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Anonymous

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Mrs. Susan Armstrong

The Bedwell Company

Mr. and Mrs. Mark Bedwell

Estate of Georgina E. Bevan

Bring and Buy Shop

The Chester County Hospital

Medical Staff

Louis W. Dutt, Jr. Trust

First National Bank of Chester County

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Estate of Charles G. Herwegh

Mr. and Mrs. Stephen P. Hoyt

Mr. and Mrs. Dallas L. Krapf

Mr. William Kronenberg, III

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Mr. James K. Robinson, Jr.[†]

Sartomer Company, Inc.

Mrs. Anne E. Scarlett

Hoxie Harrison Smith Foundation

Springbank Foundation

Mrs. Elizabeth B. Stull

Mr. and Mrs. Thomas C. Swett

United Way of Chester County

[†] Deceased

In 1892, eight physicians opened and staffed the West Chester Hospital, named a year later The Chester County Hospital. The Founders Society has been established to not only honor the doctors, both past and present, for their service and care to the greater community, but also to recognize the donors who work in tandem with our physicians to support the Hospital's mission by making a gift annually of \$1,000 or more.

\$1,000,000 +

Longwood Foundation, Inc.
Mrs. Penelope P. Wilson

\$500,000 – \$999,999

Women's Auxiliary to
The Chester County Hospital

\$100,000 – \$499,999

Anonymous [3]
Claneil Foundation
Davenport Family Foundation
Mr. and Mrs. Robert D. McNeil
SHINE
Ms. Carol Elizabeth Ware
Marian S. Ware 2003 Charitable
Lead Annuity Trust

\$50,000 – \$99,999

FORE Health Invitational
Golf Tournament
Ms. Mary Alice Malone
The May Festival
Miss Nancy V. Moore
Mr. and Mrs. A. Duer Pierce, Jr.
Estate of Frances Richards Pyle
The Roemer Foundation
Springbank Foundation

\$25,000 – \$49,999

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United Way of Chester County
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\$10,000 – \$24,999

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Estate of Robert Yahres

\$2,500 – \$4,999

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Ruth Camp Campbell Foundation
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Ms. Jean M. Castaldi
Ms. Jean Caulfield
Mr. Lee A. Ciccarelli and
Dr. Stephanie L. Ciccarelli

Point of Pride

In 2010, The Chester County Hospital again received **Gold Seals of Approval™** for healthcare quality from the Joint Commission in not just one, but six different clinical areas:

- Stroke
- Acute myocardial infarction (heart attack)
- Heart failure
- Hip replacement
- Knee replacement
- Wound care

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Irene D. Cunningham Trust
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Hospital Care Specialists
Mr. and Mrs. Paul F. Huberty
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Dr. Ambereen M. Jan
Just Give
Shabih R. Khan, M.D.

[†] Deceased

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	Mr. and Mrs. Michael R. Matz	

[†] Deceased

Established in honor of the Women's Auxiliary of The Chester County Hospital, The Humanitarian Society has been created to foster the humanitarian spirit exemplified by the Women's Auxiliary and to recognize those donors who make an annual gift of \$100 to \$999.

\$500 – \$999

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\$100 – \$499

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Little Smiles – a Personal Touch



From left: Pediatric Nurse Kathy Urbine, RN, Paul Gouge, Kate Patterson, Matt Patterson, muralist Lou Marshall, and Pediatric Nurse Lori Plans, RN. All are members of the Little Smiles Board of Directors.

Little Smiles' hands-on approach and The Chester County Hospital's personal touch have brought these two organizations together forming a relationship that goes hand in hand. Both organizations assure that the needs of the patients are met and that they are as happy as they can be while staying in the Hospital.

The mission of Little Smiles is to help kids escape the reality of their unfortunate circumstances. Their main goal is to put a smile back on the children's faces. Volunteers from Little Smiles work very closely with nurses, social workers and hospital staff who know the kids best. They rely on the staff to identify children's needs and initiate requests to the organization. Paul Gouge, Board Member of Little Smiles, notes, "Being a part of Little Smiles means I am able to reach out to people in ways I never thought possible. A simple smile can convey so much."

Paul describes The Chester County Hospital as "having a warm, caring atmosphere with expert knowledge, experience and partnerships to get you the care you need with a personal touch." This personal touch is similar to the manner in which Little Smiles works. Little Smiles is a volunteer-run organization, handling each request for help personally and on an individual basis. They take a simple

AS PART OF THEIR 2010 DONATION, LITTLE SMILES PROVIDED FUNDS TO RENOVATE THE PEDIATRIC UNIT HALLWAY, INCLUDING CUSTOM MURALS FROM LOULOU'S WHIMSICALS.

request, such as a request for an ipod from an ill child and personalize the ipod for the individual to be fully loaded with extra iTunes cards.

In addition to fulfilling individual requests from patients to make their hospital stay more comfortable, Little Smiles has donated funds for larger projects for the Hospital that will benefit hundreds of children. In fiscal year 2009, Little Smiles made a donation to remodel the children's playroom in the Pediatric Unit, and most recently

in fiscal year 2010, they generously donated funds to renovate the hallway in the Pediatrics Unit, making it a more friendly and upbeat environment for the children and the staff. As Paul states, "I love the fact that we are able to take on projects focused on an entire hospital or pediatric unit. It

makes a huge impact on everyone." Custom murals were painted on the walls in the hallway by LouLou's Whimsicals. In addition, the wallpaper and carpeting were replaced. The Pediatric Unit now has a fresh, new look that is bright and inspiring for the children.

We thank Little Smiles for all they have done and continue to do for The Chester County Hospital and our patients. For more information on Little Smiles, please visit www.LittleSmiles.org.

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FEATURE DONOR STORY

Dedicated to Supporting an Institution Close to Home

Constance M. Plunkett

Connie Plunkett with an edition of the advertising supplement for the Sunday Bulletin.

The Chester County Hospital Foundation is fortunate to have many community members dedicating their time and financial support to the Hospital. We recognize the individuals who have made gifts every year to the Foundation since 1984 in our Capping Society. One such member is Connie Plunkett.

Connie was born and raised in West Chester. She became involved with The Chester County Hospital almost 50 years ago. Her interest in volunteering and supporting The Chester County Hospital began in 1962 when a friend was a patient in the Hospital. The friend's roommate at the Hospital was a member of the West Chester Auxiliary. Their conversations led to a discussion regarding an evening auxiliary for the "working girl." In May 1962 with 15 members present, the West Chester Evening Branch Auxiliary met for the first time. Connie along with Nancy Moore, two of the original members of the Evening Branch Auxiliary, remain active members. Connie attends scheduled Auxiliary meetings, as well as participates in the Annual Fashion Show, Chester County Day, and attends the Hospital's Annual Meeting.

Connie has fond memories of events she has been a part of over the past 48 years. Particularly, she enjoyed serving on the

CONNIE PLUNKETT
HAS VOLUNTEERED
AND SUPPORTED THE
CHESTER COUNTY
HOSPITAL FOR OVER
50 YEARS.

Committee for The Chester County Hospital's version of the advertising supplement for the Sunday Bulletin and volunteering as a receptionist in the Hospital's old front entrance on Saturdays. In addition, she often thinks of Mr. Pierre S. du Pont and the wonderful gift he gave to the community in memory of his employee and friend that allowed for the expansion and modernization of the Hospital.

Connie has made donating to The Chester County Hospital Foundation a priority for more than 25 consecutive years. She recognizes that the Hospital needs the support of the community. She strongly believes that the Hospital is needed in this community and feels fortunate that her doctors have always been on the Medical Staff here. Connie has been very pleased over the years with the services she has received as a patient at the Hospital as have many of her family members. Connie states, "The care and attention is the best." Connie's generosity continues in her membership in the 1892 Society.

The Chester County Hospital Foundation thanks all of our dedicated supporters for giving their time and financial support. Every gift makes a difference!

STORY BY DINA LEAMAN | PHOTO BY RICHARD BELL



The Chester County Hospital and Health System recently cut the ribbon to a new space – the Maternity Family Lounge – for patients of the Maternity Unit and their guests. Serving as a visitor’s “great room,” the lounge gives mothers and their new arrivals space to visit with their guests.



The Chester County Hospital received a \$25,000 Ronald McDonald House Charities grant during a check presentation held at the Hospital on July 27. The grant was made possible through the endorsement of Charlie and Helen Ehlers, the owners/operators of several local McDonald’s franchises. Mr. Ehlers states, “It was a family friend’s positive experience at The Chester County Hospital that prompted me to recommend that we pursue a Ronald McDonald House Charities grant. His young son had suffered a medical emergency and was admitted for a three-day stay. We were amazed at both the staff’s high level of treatment and their thoughtful approach to caring for the child and family. The Hospital truly respects the family’s healing role in a child’s treatment and does everything possible to ensure the family’s comfort.”

The generous grant helped fund the new Maternity Family Lounge, which provides a safe, comfortable environment for mothers to bond with their newborns and allows space for families to gather for the welcoming of the new baby.

THE CHESTER COUNTY HOSPITAL PROUDLY DELIVERS MORE THAN

**2,600
BABIES**

EACH YEAR.

This expanded area – complete with comfortable furniture and a rocking chair – will be especially welcome by patients who want to introduce their new bundle of joy to their guests while also being conscientious of other mothers with their newborns. The Maternity Family Lounge is located across from the Nurse’s Station. Because the Lounge is within the secure Maternity Unit, the baby is permitted to join the parents and their guests (The Maternity Family Lounge is not the same space as the visitors’ waiting room, where guests wait outside the Maternity Unit prior to the baby’s arrival). It is available to all families on the Maternity Unit.

The Chester County Hospital proudly delivers more than 2,600 babies each year. Its aim is to offer every family a positive and comfortable Hospital experience. Through its caring physicians, nurses and maternity team as well as comprehensive childbirth education programs, the Hospital is committed to providing parents and their newborns the kind of care that reflects the importance of this life-changing event.

STORY BY LISA HUFFMAN | PHOTOS BY RICHARD BELL

Ronald McDonald House Charities Helps The Chester County Hospital Open a New Maternity Family Lounge



Pictured Above (front row, from left): Charlie and Helen Ehlers, Owners/Operators of several McDonald's franchises, H.L. Perry Pepper, President of The Chester County Hospital, and Ronald McDonald with Ellis Madagan, whose mother had a baby earlier in the day. **Opposite Page** (from left): Kevin O'Brien, Senior Vice President of The Chester County Hospital Foundation, Charlie Ehlers, Ronald McDonald, and H.L. Perry Pepper, President of The Chester County Hospital.

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In honor of the Hospital's founding year, the 1892 Society recognizes friends who have provided for future generations of patients. These 1892 Society members have made gift commitments through bequests, life income gift arrangements, or other planned gift options. If you have made such a gift, but are not listed, or if you are interested in joining the 1892 Society, please contact the Foundation Office at 610.431.5366.

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[†] Deceased

A Lifetime Commitment to the Hospital

Nancy Robinson



If you see Nancy Robinson and her friend Georgine Enoch walking up your driveway, don't be nervous – all they want is to ask you to open your home for the oldest house tour in America. Despite that daunting proposition, few say no after warming up to the charms of these ladies. For the past ten years, Nancy and Georgine have been responsible for recruiting homeowners for Chester County Day, a task that Nancy has enjoyed, but is ready to pass along to the next generation of ladies after this year. Thankfully, Nancy will continue to be an advisor to the new members of the House Committee and the knowledge gained from her years of experience will be passed along.

NANCY ROBINSON
HAS VOLUNTEERED AS
THE HOUSE COMMITTEE
CHAIR OF CHESTER
COUNTY DAY FOR
10 YEARS.

Nancy's connection with The Chester County Hospital goes far beyond her involvement with Chester County Day. She volunteered in the Hospital snack shop as a young lady and her two children and three grandchildren were all born here. "The Chester County Hospital is a very important part of our community, and we are fortunate to have such a wonderful facility," Nancy says. Her care and affection for the Hospital imbue her volunteerism with a spirit and energy that inspires those who know her. She has been a member of the Women's Auxiliary

for many years and served on the Women's Auxiliary Board for ten years, including a two-year term as President. The dedicated Auxilians, whose membership numbers over 400, organize many fundraisers throughout the year and annually contribute over a half million dollars to The Chester County Hospital Foundation. It is a group that Nancy is proud to be a member of, saying, "It has always been a pleasant and positive experience. It makes me feel good to be a part of the Hospital family."

Last fall, Nancy and her husband, Ted, decided to help the Hospital in a new way. After reading an article about charitable gift annuities in a newsletter published by the Hospital's Foundation, Ted

proposed establishing a gift annuity with the Foundation. Nancy was particularly touched it was Ted's idea. "He has always been so supportive of my work at the Hospital, I was so pleased he wanted to do this," says Nancy.

Now that her time in a leadership role with Chester County Day is nearing an end, Nancy is going to enjoy some well-deserved free time before deciding on her next Women's Auxiliary project. Although, with her many other interests, Nancy laughs at the idea, "Free time – what is that?"

STORY BY MATTHEW SCHWAB | PHOTO BY RICHARD BELL

Many donors choose to remember a loved one or to honor a family member, friend, physician, nurse or care giver by making a donation to The Chester County Hospital Foundation. Listed here are the names of those remembered and honored.

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REMEMBERING LONGTIME BOARD CHAIRMAN AND FRIEND

Richard M. Armstrong, Jr.

Mr. Armstrong was elected to The Chester County Hospital Board of Directors in 1978 and became Chairman of the Board in 1985 – a position he held for 21 years. During that time, Mr. Armstrong was instrumental in guiding the Hospital through a difficult healthcare environment, innovative clinical affiliations and campus expansions while remaining tenaciously committed to the charitable, community-based mission of the institution. Shown here are those who made a gift in his memory in fiscal year 2010.



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VOLUNTEERS

Opportunities for volunteering at the Hospital range from active positions, such as transporting patients in wheelchairs, to less physically demanding jobs including staffing the information desk or Gift Shop. The following adult volunteers achieved milestone hours during fiscal year 2010.

7,000 HOURS

Mrs. Joan Dubeck
5,000 HOURS
 Mr. George Pastino

4,000 HOURS

Mr. Paul Dukes
 Mr. Arnold Gorneau
 Mrs. Diane Zimmerman

3,000 HOURS

Mr. Frederick Costello
 Mrs. Lyn Weaver

2,000 HOURS

Mr. Harry Barr
 Mr. Alan Clark
 Ms. Janet Crosson
 Mrs. Virginia Dalton
 Mr. John Deane
 Mrs. Iona Farkas
 Mrs. Martha Jean Franz
 Mrs. Marge Gotshall
 Mrs. Muriel Merwarth
 Mrs. Mary Pratt
 Mrs. Marion Rieker

1,000 HOURS

Mr. William Butler
 Mr. John DiBiase
 Mrs. Patricia Durr
 Ms. Amanda Feld
 Mrs. Marge Frank
 Mrs. Rosemary Hurley
 Mrs. Claire Kennedy
 Mrs. Dorothy Koehler
 Mr. William Neidig
 Mrs. Jackie Shaeffer
 Mr. Robert Yewdell

500 HOURS

Mr. William Atzrott
 Mr. Martin Brittingham
 Mr. Thomas Chambers
 Mr. Thomas Edwards
 Ms. Jessie Gincley
 Mr. William Grace
 Mrs. Joan Hennelly
 Mrs. Linda Kutta
 Mr. Joseph Mitchell
 Mrs. Elizabeth Nebel
 Mrs. Paulette Schaumann
 Mr. James Weeks

The Women's Auxiliary Sell Their Way to Record Numbers



The Women's Auxiliary Gift Shop, WAGS, proudly opened a new store in the Fern Hill Medical Campus. Located across from the Fern Hill Café, the Gift Shop features a wide selection of jewelry, accessories, greeting cards, fresh flowers and much more. The shop makes going to the doctor's office a little more fun and sales from the Gift Shops raised \$120,000 for the Hospital in Fiscal Year 2010.

Bravo, Encore Shop...
Bravo! The Encore Shop, a project of the Kennett Branch of The Women's Auxiliary, reached an important milestone this year by passing

THE ENCORE SHOP, A PROJECT OF THE WOMEN'S AUXILIARY, PASSED THE **\$1,000,000** MARK IN CONTRIBUTIONS TO THE HOSPITAL SINCE 2005.

the \$1,000,000 mark in contributions to the Hospital since 2005. The Encore Shop is an upscale consignment destination that specializes in clothing, jewelry, antiques and glassware. The Auxiliary holds high standards for the type and gently-used nature of the items it accepts for resale. With consignments accepted three days each week, the merchandise in the store turns over quickly so there are always new treasures to discover. The Encore Shop is located on Route 1 North in Kennett Square.

STORY BY THOMAS GAVIN | PHOTO BY LISA HUFFMAN

IN FISCAL YEAR 2010
THE CHESTER COUNTY HOSPITAL
VOLUNTEERS PROVIDED OVER
45,750 HOURS
OF SERVICE.

VOLUNTEERS

The VolunTEEN program, for those ages 14 to 18 years old, takes place on Saturday and Sunday mornings. Teens perform a variety of tasks throughout the Hospital, including making beds, filling water pitchers, running errands, delivering flowers, and escorting patients. The following teens achieved hourly milestones during fiscal year 2010.

500 HOURS
Lauren Dale

300 HOURS
Hope Linton

200 HOURS
Erin Densmore
Annalyn Gottdank

100 HOURS
Chetan Ashta
Claire Czarnecki
Julie Dieffenbach

David Kurey
Eleanor Linton
Emily Moore
Alexis Patrick

Emily Simmons
Carolyn Steiner

Chester County Day



On October 2, 2010, Chester County Day celebrated its 70th Anniversary. Always the first Saturday in October, “The Day” is an autumn tradition in Chester County and the nation’s oldest house tour. But, it is also an important fundraiser for The Chester County Hospital. The 69th Annual Chester County Day (October 2009) raised over \$117,000 in support of the Hospital. In total, events raised more than \$525,000 in fiscal year 2010.

Over time, all of the Hospital’s events – The Dilworthtown Inn Wine Festival, SHiNE, Beef, Beer n’ Boogie, The Events of the May Festival, the FORE Health Invitational Golf Tournament with Sean O’Hair, and the Polo Cup – have become traditions in their own rite and, like the Hospital itself, have become an integral part of Chester County Living. The secret to their longevity is the volunteers who organize them.

THE 69TH ANNUAL
CHESTER COUNTY DAY
RAISED OVER
\$117,000
IN SUPPORT OF
THE HOSPITAL.

On the first Chester County Day, known then as West Chester Day, several hundred women in skirts, hats and white gloves hosted visitors to 22 homes. Today, it still takes hundreds of volunteers and an entire year of planning to produce “The Day” with interesting and varied homes and historic sites, preview lectures, a comprehensive map, refreshments and *The Chester County Day Newspaper* to explain it all. It is all of those volunteers, with their donation of time and their unique talents that keeps “The Day,” and all of our events, alive. A special thanks to the

volunteers, sponsors and guests who support the Hospital through our special events. And, congratulations to the Chester County Day Committee and the Women’s Auxiliary to The Chester County Hospital for 70 wonderful Days that celebrate Chester County and its Hospital.

STORY BY THOMAS GAVIN | PHOTO BY LISA HUFFMAN

SPONSORS 69TH ANNUAL CHESTER COUNTY DAY

An Event of the Women’s Auxiliary to The Chester County Hospital
Organized by The Chester County Day Committee
Chairperson: Harriet Whittaker[†]

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Spring Creek Design

[†] Deceased

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Carlino's Specialty Foods

An Event of the Women's Auxiliary to The Chester County Hospital
Organized by The Brandywine and Greystone Auxiliaries
Hosted by Dilworthtown Inn, Inn Keeper's Kitchen and Blue Pear Bistro
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PGA Professional and Hospital supporter, Sean O'Hair, shares his tips for a great game of golf at the FORE Health Invitational Golf Tournament. A young fan of Sean's, Mark DiMatteo, assisted in the demonstration.

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FINANCIAL

FY 2010

THE CHESTER COUNTY HOSPITAL BALANCE SHEET

Audited: June 30, 2010

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Current Assets:

Cash and short term investments	\$9,746,021
Patient accounts receivable, net	28,203,694
Other accounts receivable	1,523,574
Due from affiliates	2,152,223
Assets whose use is limited	4,020,981
Inventories	4,195,059
Prepaid expenses & other current assets	812,683

Total Current Assets 50,654,235

Assets whose use is limited	7,086,558
Long-term investments	2,307,469
Beneficial interest in perpetual trusts	11,348,482
Interest in net assets of	
The Chester County Hospital Foundation	16,320,542
Property, plant and equipment, net	64,977,109
Deferred financing costs (net)	657,279
Other assets	285,181

TOTAL ASSETS \$153,636,855

LIABILITIES AND NET ASSETS

Current Liabilities:

Current installments of long-term debt	\$2,792,408
Accounts payable	6,563,365
Accrued salaries, wages and vacation	9,659,337
Accrued interest payable	1,327,069
Estimated third-party payor settlements	1,782,460
Other liabilities	194,315

Total Current Liabilities 22,318,954

Long-term debt	39,960,761
Accrued malpractice and workers comp	2,922,590

Total Liabilities 65,202,305

Net Assets:

Unrestricted	59,606,094
Temporarily restricted	16,893,397
Permanently restricted	11,935,059

Total Net Assets 88,434,550

TOTAL LIABILITIES AND NET ASSETS \$153,636,855

FY 2010

THE CHESTER COUNTY HOSPITAL FOUNDATION BALANCE SHEET

Audited: June 30, 2010

BALANCE SHEET

Assets

Cash and short term investments	\$6,741,816
Other accounts receivable	433,720
Prepaid expenses	222,251

Total Current Assets 7,397,787

Long-term investments	12,241,960
Pledge Receivables	1,068,950
PP&E	1,011,288

Total Assets 21,719,985

LIABILITIES AND NET ASSETS

Demand note payable	500,000
Other liabilities	1,409,330

Total Current Liabilities 1,909,330

Other noncurrent liabilities	273,393
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Total Liabilities 2,182,723

Net Assets: Unrestricted	3,216,720
Net Assets: Temporarily restricted	16,320,542

Total Net Assets 19,537,262

TOTAL LIABILITIES AND NET ASSETS \$21,719,985

STATEMENT OF ACTIVITIES

Unrestricted Net Assets

Revenues in excess of expenses	\$403,001
Network transfers	(899,519)

Decrease in Unrestricted Net Assets (496,518)

Temporarily Restricted Net Assets

Pledges paid during the year	(1,433,891)
Changes in pledge reserve	130,158
West Pavilion contributions	3,399,935

Increase in Temporarily Restricted Net Assets 2,096,202

Increase in Total Net Assets 1,599,684

Net Assets beginning of year 17,937,578

TOTAL NET ASSETS – END OF YEAR \$19,537,262

C I A L S

THE CHESTER COUNTY HOSPITAL STATEMENT OF OPERATIONS

FY 2010

Audited: For the year ended June 30, 2010

UNRESTRICTED REVENUES, GAINS AND OTHER SUPPORT

Net patient services revenue	\$204,983,493
Other revenues	9,413,410
Net assets released from restrictions used for operations	<u>63,026</u>
Total unrestricted revenues, gains and other support	214,459,929

EXPENSES

Salaries and wages	86,865,691
Supplies expenses	80,019,580
Employee benefits	18,338,494
Depreciation	9,096,449
Provision for doubtful collections	9,558,098
Insurance	3,465,539
Interest	2,658,358
Amortization	<u>94,414</u>
TOTAL EXPENSES	210,096,623

Operating Income Before Write Off of Construction-In-Progress	4,363,306
Write off of construction-in-progress	<u>2,225,000</u>
Operating Income	2,138,306

OTHER INCOME

Investment income	314,840
Equity loss in Chester County Hematology-Oncology Services	(19,009)

Revenue in Excess of Expenses	<u>2,434,137</u>
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Transfers to Affiliates, Net	<u>(3,290,407)</u>
Decrease in unrestricted net assets	<u>\$(856,270)</u>

THE CHESTER COUNTY HOSPITAL STATISTICAL RECORD OF SERVICE

FOR THE YEARS ENDING JUNE 30, 2009 AND 2010	2009	2010
Adult and Pediatric Patient Admissions (excluding Newborns)	14,999	14,705
Observation Status Patients	1,488	1,675
Adult and Pediatric Days (excluding Newborns)	61,509	60,247
Average Length of Stay (excluding Newborns)	4.02	4.01
Newborn Admissions	2,618	2,504
Newborn Days	5,036	4,698
Average daily census, Adults and Pediatrics	168.5	165.1
Average daily census, Newborns	13.8	12.9
Patients treated in the Emergency Room	43,459	41,553
Outpatient visits to Clinic, Ambulatory Care Center, Laboratory, X-Ray, Cardiology, etc.	381,765	402,170
Surgical Operations: Inpatient	4,359	4,170
Surgical Operations: Outpatient	4,836	4,438
Laboratory tests	1,316,153	1,306,940
X-Ray Examinations and Treatments	209,038	203,879

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Alan Clark, *Program Chair*

[†] Deceased



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Foundation: 610.431.5108 | gift@cchosp.com

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Managers, The Encore Shop

ACCREDITATIONS, CERTIFICATIONS AND DESIGNATIONS

Accredited by

- The Joint Commission— *Disease-Specific Care Certifications: Hip Replacement, Knee Replacement, Stroke (Primary Stroke Center), Acute Myocardial Infarction, Heart Failure and Wound Care*
- College of American Pathologists
- American College of Surgeons Commission on Cancer *(with commendations)*
- American College of Radiology
- American Association of Blood Banks
- American Association of Cardiovascular and Pulmonary Rehabilitation
- American Board of Registration of Electroencephalographic and Evoked Potential Technologists: *Neurodiagnostic Lab*
- Nuclear Regulatory Board
- Centers for Medicare and Medicaid Services (CMS)
- Intersocietal Commission for the Accreditation of Echocardiography Laboratories (ICAEL)
- National Accreditation Program for Breast Centers (NAPBC)

Designation

- Blue Distinction Center for Cardiac Care

Approved by

- The Pennsylvania Department of Health
- Pennsylvania Medical Society (CME)
- Pennsylvania Cancer Registry

PARTNER

- United Way of Chester County
- VHA, Inc.

MEMBER OF

- American Association of Blood Banks
- American College of Cardiology: *National Cardiovascular Data Registry (ACC-NCDR) Cath PCI and ICD*
- American Hospital Association
- Chamber of Commerce of Greater West Chester
- Chester County Chamber of Business and Industry
- Chester County Economic Development Council
- Chester County Healthy Communities Partnership
- Delaware Valley Healthcare Council
- Emergency Medical Services Council
- Exton Region Chamber of Commerce
- The Advisory Board
- Hospital and Healthsystem Association of Pennsylvania
- Society of Thoracic Surgeons (STS)
- Southern Chester County Chamber of Commerce

COOPERATIVE RELATIONSHIP

- Eastern Cooperative Oncology Group (*Cancer Research*)

AFFILIATIONS

Clinical Affiliations with

- The Children's Hospital of Philadelphia: *Pediatrics and Neonatology*
- Cleveland Clinic: *Heart Surgery*
- University of Pennsylvania Health System: *Cancer, Maternal-Fetal Medicine, Radiation Oncology, Radiology*
— Member of the Penn Cancer Network

Teaching Affiliations with

- Alvernia College: *Physical Therapist Assistant Program*
- Arcadia University: *Physical Therapist Program*
- Bloomsburg University: *Speech Therapist Program*
- Center for Arts and Technology Brandywine Campus: *School of Practical Nursing*

- Crozer-Chester Medical Center: *Nurse Anesthetist Program*
- Delaware County Community College: *Associate Degree in Nursing and other Allied Health Programs*
- Delaware County Community College: *Certificate Program - Radiation Therapist Program*
- Delaware Technical and Community College: *Physical Therapist Assistant Program*
- Drexel University College of Nursing and Health Professions: *Physical Therapist Program, Nurse Anesthetist and Physician Assistant Students*
- Eastern University: *BSN Program*
- Florida International University: *Physical Therapy Program*
- Gwynedd Mercy College: *Invasive and Non-Invasive Cardiology including: Cardiovascular Technicians, Vascular and Cardiac Ultrasound*
- Harcum Junior College: *Physical Therapist Assistant Program*
- Harcum Junior College: *Program of Radiologic Technology*
- Harrisburg Community College: *Ultrasound and Cardiac Ultrasound, Cardiovascular Technician, EKG Technician*
- Immaculata College: *Nutrition*
- Immaculata College: *R.N. Degree Completion Program*
- Jefferson Health System: *Ultrasound and Cardiac Ultrasound*
- Lancaster General Hospital: *Medical Laboratory Science Program*
- Lancaster General Hospital: *Radiation Oncology*
- Lancaster General Hospital: *Surgical Technology*
- Lancaster General Hospital: *Ultrasound*
- Marywood University: *Speech Therapist Program*
- Neumann College: *Nursing Education*
- Neumann College: *Phlebotomy Program*
- Neumann College: *Physical Therapist Program*
- Pennsylvania Hospital: *GYN Residency Program*
- Philadelphia College of Osteopathic Medicine: *Elective Medical Student Rotations*
- Philadelphia College of Osteopathic Medicine: *Physician Assistant Program*
- Philadelphia University: *Physician Assistant Students*
- South Hills School: *Clinical Internship in Cardiac Ultrasound*
- Temple University: *Physical Therapy Program*
- Thomas Jefferson University: *Nursing Informatics*
- Thomas Jefferson University: *Physical Therapist Program*
- Ultrasound Diagnostic School: *Clinical Externship in Cardiac and Diagnostic Ultrasound*
- University of Delaware: *Physical Therapist Program*
- University of Pennsylvania: *School of Nursing*
- University of Pennsylvania School of Nursing: *Nurse Anesthetist Program*
- University of Pennsylvania School of Medicine: *Clinical Clerkship in Obstetrics and Gynecology for Third Year Students*
- University of the Sciences: *Physical Therapy Program*
- West Chester University: *Cardiac Rehabilitation*
- West Chester University: *Health Care Administration Education*
- West Chester University: *Nursing Education*
- West Chester University/Bryn Mawr Hospital: *Respiratory Therapy*
- West Chester University: *Speech Therapist Program*
- Widener University: *Nursing Education*
- Widener University: *Physical Therapist Program*

Nursing Education

- Pennsylvania State Board of Nursing



THE CHESTER COUNTY
HOSPITAL *Foundation*

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